

The mission of Prairie Ridge Health, Inc. (PRH) is “by building caring relationships with those we serve, we guide the journey to health and wellness”. PRH strives to ensure that the financial capacity of people who need health care services does not prevent them from seeking care. Our Community Care Program (or financial assistance) is available to those who qualify and provides those who qualify with full or partial discounts on their bills for emergent or medically necessary care. This is a summary of the PRH Community Care Program Policy and the Community Care application process.

Financial Assistance Eligibility: Patients are eligible for the Community Care Program based on their household income level and certain other assets. Patients and/or the responsible parties with household income up to 200% of the Federal Poverty Level are eligible to receive free care. Patients and/or the responsible parties with household income of above 200% and up to 400% of the Federal Poverty Level are eligible for financial discount ranging from 53% to 100%, determined by a sliding scale. Patients and/or the responsible parties with household income above 400% of the Federal Poverty Level may be eligible to receive discounted rates on a case-by-case basis based on their specific circumstances, such as catastrophic illness or medical indigence, at the discretion of PRH. Upon qualifying for the Community Care Program, no person will be charged more for emergency or other medically necessary care than amounts generally billed to individuals who have insurance covering such care. If you and/or the responsible party have sufficient insurance coverage or assets available to pay for your hospital care, you may not be eligible for financial assistance.

How To Obtain Information: Community Care applications, and assistance in completing the application, as well as information regarding the Community Care Program may be obtained in person, by mail, email or fax by contacting a Patient Financial Counselor at the contact information below:

- Offices in the main lobby through the main entrance of Prairie Ridge Health, 1515 Park Ave, Columbus, WI 53925-2402
- Phone: 920-623-2200, Toll-free 800-549-7511
- Email: PFS@PrairieRidge.Health
- Fax: 920-623-1508
- Website: www.prairieridge.health/en/patient-billing/community-care
- The Community Care Program application, summary and policy, and assistance in applying for Community Care are provided free of charge

This Community Care Summary, the Community Care Policy, and the Community Care Application are available in Spanish free of charge and at the same locations listed above.